

Equipping Industry Leaders to Navigate Change and Drive Innovation

LEAD EXPERT

Goran Mladenović

Trainer, coach, consultant, technology evangelist, and inspirational speaker experienced in cluster management, project management, HR and OD, sales, and operational management.

MBTI Certified practitioner.

20+ years of experience in managerial and specialist positions in international corporations, international development projects, business associations, and NGOs. 500+ public appearances on several continents. 2000+ assessments completed. Implemented more than 70 projects.

Clients' success: 20 startups got seed investment, 50+ organizations improved business, clients were awarded for the best recruitment process in Serbia in 2020 and 2023. Ni CAT is one of the leading clusters in the region.

Awards for social engagement: "Walker," "Master Jedi," and "1 of 1000 Heroes of Serbia in the XXI Century."

CEO of NI CAT cluster, founder of ITG Consulting, Health Supercluster board member, advisor of several startups.

Session 1 - Industrial Transition in the New Age

9:00 - 10:30

Critical competences for leading industrial transition

Coffee Break 10:30 - 11:00

Session 2 - Forces Driving Change and How to Leverage

11:00 - 12:30

 Forces Driving Change Actions

· Capture of Learning

Lunch Break 12:30 - 13:30

Session 3 - Innovation Bang and EC Support to Transition

• Leveraging All Sources

13:30 - 15:00

· Individual Decision about Elements

• EC and Other Support to Industrial Transition

Coffee Break 15:00 - 15:30

Session 4 - Strategic Planning

15:30 - 17:00

SWOT

· Successful Stories and Mistakes

Strategic Planning

Capture of Learning

End of Day 1

Day 2

Session 5 - Change Management Concept

9:00 - 10:30

Context

Case Studies

Personal Experiences

Coffee Break 10:30 - 11:00

Session 6 - Change Management Plan: Preparation and Stage 1

11:00 - 12:30

• Change Management Plan: Preparation and Stage 1

• 1st Part of the Plan

Capture of Learning

Lunch Break 12:30 - 13:30

Session 7 - Change Management Plan: Preparation and Stage 2

• 2nd Part of the Plan

People's Reactions to Change and How to Help Them Accept It

Coffee Break 15:00 - 15:30

Session 8 - Change Management Plan Preparation and Stage 3

15:30 - 17:00

Part 3 of the Plan

• Presentations of Plans

Capture of Learning

End of Day 2

PM² PROJECT MANAGEMENT METHODOLOGY FOR EUROPEAN FUNDED **PROJECTS**

PROPOSAL WRITING FOR RESEARCH & INNOVATION PROJECTS

MASTERING ERASMUS+ PROPOSAL **DEVELOPMENT: FROM PROJECT** CONCEPT TO WINNING PROPOSAL

FINANCIAL ADMINISTRATION & AUDITING PREPARATION FOR E.C. FUNDED PROJECTS

RISK MANAGEMENT FOR EC FUNDED **PROJECTS**

IMPACT OF E.C. FUNDED RESEARCH

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TRAINING AGENDA

Day 3

Session 9 - Context of Innovative Clusters

9:00 - 10:30

11:00 - 12:30

- Role in the Economy/in Regional Development
- Cluster Policies
- 4 Stages of Development
- Best World Practices and European Context

Coffee Break 10:30 - 11:00

Session 10 - Cluster Basics

- Key Stakeholders, Needs Analyses, Trust Building
 Case Studies, Success Stories, and Failures: Dos and Don'ts
 Cluster Monitoring (KPIs, Meetings)
- Agile Approach in Business

Lunch Break 12:30 - 13:30

Session 11 - Creation of Effective 5 Helix Model 13:30 - 15:00

- Dynamics Among 3 Worlds- Companies, University, BSOs
- Financial Institutions and Individuals to Reach 5 Helix
- Kev Services to Members
- Financial Sustainability

Coffee Break 15:00 - 15:30

Session 12 - Creating Links and Making Impact Outside of the Cluster

• City, Municipality, Region, National Institutions

15:30 - 17:00

- Donors, Other Organizations
 Cluster Branding
 Finding Potential Partners

- Capture of Learning

End of Day 3

Day 4

Session 13 - EC Support

9:00 - 10:30

- Types of Calls
 National and Regional Calls, Other Sources
 Useful Links to Find Information
- Project Management Tips

Coffee Break 10:30 - 11:00

Session 14 - Challenges in Daily Business

11:00 - 12:30

- Leadership Challenges and Critical Skills in Cluster Management
 Customer Service Orientation and Escalations
 Self-Organization Session

- Q&A Session
- Capture of Learning

Lunch Break 12:30 - 13:30

Session 15 - Reaching Excellence

13:30 - 15:00

15:30 - 17:00

- Cultural Sensitivity (Using Hofstede and Erin Meyer Tools)
 Live vs Remote Work
- Attraction of New Members
- Internationalization: Business Ambassadors Concept
- Cluster Labels in EuropeKey Resources | Tools for Excellence

Coffee Break 15:00 - 15:30

Session 16 - New Reality - Future is Now

- Future Predictions and Trends
- Self-Assessment and Personal Development Plan
- Cluster Assessment and Cluster Development Plan
- Peer-to-Peer Mentorship Matching
- Capture of Learning
- Inspirational Closure

End of Day 4

Please note - This agenda should be considered as a backbone, the exact content and fl ow may vary to better accommodate the needs of each training group individually.



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TRAINING MISSIONS

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CONSULTATION

Tailored solutions for innovators and project stakeholders in their journey from Inception to Implementation

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